

Risk and Quality Management Software

... that improves hospital effectiveness

You know what they are - incidents or events that are not consistent with quality patient care.

We, at **Q Solutions, Inc.** have specifically developed **QSTATIM INCIDENT MANAGER** with your incident reporting needs in mind. **Incident Manager** is a software application that provides a centralized procedure for reporting, investigating, managing and analyzing patient care related incidents. It is quick, convenient and reliable.

Entry notification:

When an incident is entered, an e-mail is sent that notifies all authorized users of the entry and that follow-up is required.

Management:

Users can view area specific entries and enter follow-up action(s). Routing to users with a "need to know" is seamless. A status is assigned to each incident, which in turn, provides an easier means for the Quality Improvement department to track all incidents and follow-up actions.

Analysis:

Users with permission have the capability to create interactive charts and reports that assist in data analysis of the various platforms. This provides more information in potential problem areas.

Efficiency:

The amount of time needed to report and resolve an incident and to prepare weekly, monthly, quarterly and annual reports is drastically reduced.

Convenience:

Entries may be made from any computer with access to the hospital's Intranet.

Confidentiality:

Reporting is confidential, thereby reducing reluctance of the hospital staff members to report incidents. The application does not require that any paper form be completed. Only authorized personnel can view and analyze the data reported.

Communication:

The application immediately notifies all authorized personnel when an incident is entered, thereby eliminating the need for interoffice mail.

Evaluation:

The application has the tools and functionality to perform a wide range of analysis and reporting for the Quality Improvement staff. It also enables directors and managers to monitor and analyze data for the employees in their area.



Visit the **QSTATIM** website at www.qstatim.com - call: 1-866-QSTATIM (778-2846)